

Dear to FCC or whom is concerned:

I certainly do use the Relay Service often everyday. I am deaf and want to be independent.

Yesterday I used VRS four or five time discussing my bills of Anthem, Suncom, called my hearing son in Philadelphia, PA to see how he like his new job so far and my beautician to make an appointment. I don't see how to make this phone without this wonderful service.

Today I will use it to call my other son in Rhode Island to find out how my newly grandson is doing. And I will call my brother of South Carolina. I also will call my neighbor to come over and help me with something that I cannot do by myself, instead of walking over to her house.

I know that thousands of deaf and hard of hearing do use this kind of service as often as I do.

Thank you for listening.

Sincerely,
Dorothea Handy of Richmond, VA